



PRIVACY POLICY

© 2010 V.A. Leasing Corporation. All Rights Reserved.

Effective August 2010

The privacy and security of your personal information is very important to us.

- We do not sell your personal information to third parties for any reason.
- We do not disclose your personal information to unaffiliated third parties who may want to offer you their own products and services unless you have requested or authorized us to do so.
- We may share your personal information with third parties or affiliates where it is necessary for us to provide you with the services you have requested, collect payment, or do something that you have asked us to do.

Please review the complete text of the company's Privacy Policy, below:

At V.A. Leasing Corporation, we believe it is important to protect the privacy of our customers, as well as the privacy of visitors to the Web Site. We know that you care about how your personal information is collected, updated, used and shared, and we want to help you make knowledgeable choices about the information you provide to us.

This Privacy Policy (the "Privacy Policy") explains and summarizes how we collect, use and protect your personal information as you interact with us directly, by phone, online and through our customer support services. This Privacy Policy applies to V.A. Leasing Corporation's operations in the United States and to its Web Site located at www.valeasingcorp.com. This Privacy Policy does not apply to other Web Sites which may be operated by affiliates or business partners of V.A. Leasing Corporation, even if they are currently or in the future may be linked to the Web Site.

By using our services and/or our Web Site, you consent to the collection and use of your personal information by V.A. Leasing Corporation consistent with this Privacy Policy and applicable privacy and data protection laws.

The Privacy Policy may change over time.

Our Privacy Policy may change over time as we seek to improve the services we provide. We will post the revised Privacy Policy on our Web Site. We encourage you to refer to the Privacy Policy from time to time to stay abreast of our most current practices. If you are an existing customer of V.A. Leasing Corporation, we will attempt to notify you of material changes to our Privacy Policy. Your continued access and use of www.valeasingcorp.com and V.A. Leasing Corporation's services constitutes your acceptance of any changes to our Privacy Policy.

Summary of the Privacy Policy.

This policy explains:

- What information V.A. Leasing Corporation gathers from you.
- How V.A. Leasing Corporation uses the personal information you share with us and that we learn about you because of your relationship with us.
- What personal information, if any, V.A. Leasing Corporation may share about you and the conditions we use to protect your information if it must be shared.



- How V.A. Leasing Corporation uses "cookies" and "IP addresses".
- What kind of security measures V.A. Leasing Corporation takes to protect your information from accidental loss or disclosure and how V.A. Leasing Corporation will inform you in the event of a security breach.
- The manner in which you can have that your personal information updated or corrected or restrict V.A. Leasing Corporation's use of that information.
- Other things you should know about privacy, information security and V.A. Leasing Corporation.

Types of information V.A. Leasing Corporation collects about you.

V.A. Leasing Corporation reserves the right to collect information that you provide to us or that we learn about you from the use of our Web Site. We may receive and store information you enter on www.valeasingcorp.com or give to us in any other way. For example, you may provide information to us when you request further information about us on the Web Site, make a reservation for our storage services, enter into a written agreement with us, make a customer service request or inquiry, or apply for a job with us. As a result of those actions, you might supply us with such information as your name, address, phone number, email address, credit/debit card or bank account information, Social Security number, driver's license, insurance coverage information, service or product preferences, and your employment history. We also automatically receive and store certain types of information whenever you visit our site. We might also receive information about you from other sources, such as in communicating with you regarding special offers that we think will be of interest to you, and we may add that information to the information we collected about you.

How we use information about you.

We may use information we have collected about you to provide you with our storage and other services of our company or related companies, to respond to customer inquiries and complaints, to maintain and collect payment on your account with us, to enforce your agreements with us, and to provide you with marketing and promotional information about products and services we believe are of interest to you. **We do not sell your personal information to third parties for any reason. We do not disclose your personal information to unrelated third parties who may want to offer you their own products and services unless you have requested or authorized us to do so. We may share your personal information with third parties or related entities where it is necessary for us to provide you with the services you have requested, collect payment, or do something that you have asked us to do.**

We may share your personal information to third parties or entities with whom we have contracted to perform services on our behalf. Companies that act on our behalf are contractually obligated to keep the personal information we provide to them confidential and to use the personal information we share only to provide the services we ask them to perform.

We may disclose personal information about our customers as permitted or required by law, to protect against fraud or security hazards, and in connection with a merger, acquisition or bankruptcy. V.A. Leasing Corporation may be required to disclose your personal information if it: (i) believes it is reasonably necessary to comply with legal process, such as a court order, subpoena, or search warrant, or other legal requirements of any governmental authority; (ii) would potentially mitigate our liability in an actual or potential lawsuit; (iii) is otherwise necessary to protect our rights or property; or (iv) is necessary to protect your interests or those of other users of our Web Site or services. If V.A. Leasing Corporation should ever file for bankruptcy or merge with another company, or if V.A. Leasing Corporation should decide to buy, sell or reorganize part or all of its business, V.A. Leasing Corporation may be required to disclose your personal information to prospective or actual purchasers or receive personal information from sellers. It is V.A. Leasing Corporation's practice to seek appropriate protection for information disclosed or received in these types of transactions. V.A. Leasing Corporation cannot, however, guarantee that V.A. Leasing



Corporation's Privacy Policy will remain unchanged if V.A. Leasing Corporation is sold or merges with another company.

V.A. Leasing Corporation collects and may use personal information from you in several other ways:

Web Site Usage. V.A. Leasing Corporation, or V.A. Leasing Corporation authorized service providers, may observe your activities, preferences, and transactional data (such as your IP address, browser type and operating system) relating to your use of our Web Site. While we may collect or log this information, we generally do not identify you or match this information with your other personal information. We may use this collected or logged information in order to provide better service, facilitate our customers' use of the Web Site, track usage of the Web Site, and to address security hazards. V.A. Leasing Corporation, or one of our authorized service providers, also may use this information to track aggregate traffic patterns throughout our Web Site. We may use aggregated, statistical information to describe our customer audience, products and services, and to develop partnerships with third parties to offer products and services in which we believe our customers will be interested.

Online or Off-line Transactions. You may be asked to share personal information in order to complete a transaction and when you use our Web Site (if and as applicable). For example, when you order a V.A. Leasing Corporation service by phone or otherwise, you may be asked for information needed to complete your order, contact you to confirm the order, and provide related customer service. This information is used, for example, to effect your transactions, create and share aggregate reports about these transactions, and perform financial fraud screening services for transactions between you and V.A. Leasing Corporation and/or our authorized service providers. If we decide that certain transactions can in the future be accomplished online, such as online bill payment, we will assist you in creating a user id and password to protect your account information with us.

Recruitment and Job Applications. If we have advertised for positions which need to be filled and you respond, you may provide us with personal information, such as that contained on a resume or curriculum vitae, in connection with a job application or inquiry. We may use this information throughout V.A. Leasing Corporation offices in the United States for the purpose of employment consideration or your inquiry. We may keep your information on file for future consideration.

Minors.

Any person under eighteen (18) years of age (a "Minor") should not send any information about themselves to V.A. Leasing Corporation. If a Minor submits information through any part of V.A. Leasing Corporation's Web Site or otherwise provides such information to V.A. Leasing Corporation, and we learn that the person submitting the information is a Minor, we will attempt to delete this information as soon as possible. Because we do not knowingly collect any personal information from Minors, we do not use or disclose such information to third parties.

This Privacy Policy applies to clients using United States law.

This Privacy Policy applies to customer relationships established in the United States. Although our Web Site is intended for United States and foreign visitors, our Web Site is hosted in the United States. Parts of this Privacy Policy may not apply to persons visiting our Web Site outside the United States because, for example, those jurisdictions may have privacy laws which differ from those of the United States. If you are visiting from the European Union or other regions with laws governing data collection and use that may differ from U.S. privacy and data protections laws and which may be more stringent than those U.S. laws, by visiting our Web Site and providing us with personal information, you acknowledge and consent to the transfer to and processing of your personal information in the United States.



Our security practices.

Our internal data security policies restrict access to customers' personal information to authorized employees, agents and subcontractors with a "need to know," and we train such persons on the protection of your information. These persons may use our customers' personal information for V.A. Leasing Corporation business purposes only. Our employees are bound by our policies to maintain the confidentiality of our customers' personal information. Employees who violate their confidentiality obligations are subject to disciplinary action, up to and including termination.

We maintain physical, electronic, and procedural safeguards that are designed to guard our customers' personal information. For example, we may make use of secure server software and firewalls to protect your information from unauthorized access, disclosure, alteration, or destruction. Personal information is maintained within a secure Windows server environment. We may also use encryption techniques and/or authentication procedures. Unfortunately, no data transmission over the Internet or internal security system can be guaranteed to be absolutely secure. As a result, while we strive to protect your personal information, V.A. Leasing Corporation cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

In the event of a breach of the confidentiality or security of your personal information, we may attempt to notify you as necessary by email or other means so you can take appropriate protective steps. By using our Web Site or providing personal information to us, you agree that we can communicate with you electronically regarding security, privacy and administrative issues relating to your use of our site or your account with us. Unless you indicate otherwise, or we agree with you as to other terms in a written agreement, we may notify you using the most current email address you provided to us.

What are cookies and how does V.A. Leasing Corporation use them?

We may use "cookies" to collect or log certain information. A cookie is a small piece of information that a Web Site stores on a personal computer and which it can later retrieve. We may use cookies for some administrative purposes, for example, to store our customers' preferences for certain kinds of storage needs or moving supplies or to store a password so that you do not have to input it every time you visit our Web Site. The cookies will not contain information that will enable anyone to contact our customers via telephone, email, or any other means. If our customers are uncomfortable with the use of cookie technology, they can set their browsers to refuse cookies. Certain of our services, however, could be dependent on cookies and our customers may disable those services by refusing cookies.

Contemplated use of links to third party sites and web sites containing V.A. Leasing Corporation branding.

Although as of the effective date of this notice V.A. Leasing Corporation does not engage in this practice, our Web Site may, in the foreseeable future and as a result of marketing strategies and efforts, contain links to third party sites. Please be aware, however, that V.A. Leasing Corporation is not and will not be responsible for, and cannot and will not control the privacy policies of these other sites, or their practices. We encourage you to read the privacy policies for these other sites, as they may differ from ours.

Our Web Site may also in the foreseeable future contain links to sites that display V.A. Leasing Corporation branding and/or V.A. Leasing Corporation's logo but which are maintained by third parties. Such Web Sites may be identified in that they do not display a "valeasingcorp.com" URL. Please read the privacy policy on such sites for applicable privacy practices relating to personal information collected via those sites, as they may differ from V.A. Leasing Corporation's privacy practices. This Privacy Policy applies solely to personal information collected by V.A. Leasing Corporation.



Contact preferences and accessing your personal information.

You have certain choices when it comes to how V.A. Leasing Corporation uses your personal information. You may choose not to receive information about new services and special promotional offers from us by direct mail and/or email. If you elect not to receive such marketing information by direct mail or email, V.A. Leasing Corporation may continue to contact you as necessary to service your account. You can change your contact preferences by emailing us at webmaster@valeasingcorp.com , or by writing to us at the physical address set forth elsewhere on this Web Site. Keeping your account information accurate and up to date is very important so we can provide you with excellent service. If your account information is incomplete, inaccurate or not current, please contact V.A. Leasing Corporation customer service.

What else should I know about my privacy?

You should be careful to maintain the secrecy of your user id and password and/or account information and be responsible about protecting your personal information and identity, both online and offline.

Contacting V.A. Leasing Corporation.

If you have any questions, comments, or concerns about this Privacy Policy, please email us at info@valeasingcorp.com, or write to us at:

V.A. Leasing Corporation, 2100 NW 82 Avenue, Miami, Florida 33122; Attention: Privacy Policy Inquiries.